

July 15, 2006

*Dunshee Auto and Frame, Inc.
6585 West KL Ave.
Kalamazoo, MI 49009*

Attn: Joe Townsend

I wish to express my gratitude for my recent auto repairs to my Vue. I was more than satisfied with your service. Your staff is efficient and friendly. The repairs are timely and of high quality. Your staff always goes the extra mile to accommodate your customers.

I also appreciated the assistance I received on acquiring a rental vehicle for the duration of the repair. Your association with Toyota Metro is a good one.

This is the second time I have used your services. Should it become necessary, I will do so again.

Sincerely,

Patricia Negri
Patricia Negri

*Patricia Negri, 11256 Valley Drive, Galesburg, MI 49053
Email: silvergoat159@aol.com*